



**Ronald D. Thompson, Ph.D.**



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**RE: Faculty Communication Survey**

Mxxxxx, Pxxxxx X (S&T-Student)

**Sent:** Thursday, April 09, 2009 10:58 AM

**To:** UM VP ACAD FacCom Survey

**What exactly is the purpose of this survey?**

Pxxxxx





**From:** Smith, Kandis M.  
**Sent:** Thursday, April 09, 2009 12:27 PM  
**To:** Mxxxxx, Pxxxxx X (S&T-Student)  
**Cc:** Thompson, Ronald D. (UM Inst. Research)  
**Subject:** RE: Faculty Communication Survey

Pxxxxx,

We have been doing this survey for ten years. Based on the results of the survey, we work on making changes to improve the classroom experience for students. **We have implemented several programs over the years to help faculty become better teachers. We developed a program for new faculty called the New Faculty Teaching Scholars Program. We also developed a program to help international faculty with their communication skills.** As we make these changes we continue to do the survey to see if the changes are making an impact and to see if there are other areas in which we might find ways to improve the experience for students.

I hope I have answered your question and thank you for taking the time to do the survey and help us understand.

Regards,

Kandis M. Smith, Ph.D.  
Assistant Vice President for Academic and Student Affairs  
University of Missouri



## The Team:

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## The Charge:

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## **UM-System Survey of Faculty Communication Proficiency**

**Please take a few minutes to complete this survey. This information will allow us to understand your classroom experiences last semester and will help us move forward in improving student educational experiences.**

- ☐ I agree to take this survey.
- ☐ I do not agree to take the survey.





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## UM-System Survey of Faculty Communication Proficiency

1. **How many *courses* were you enrolled in during the 2007 Fall semester:**  
(Please use the numbers at the top of your keyboard.)

      
2



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## **UM-System Survey of Faculty Communication Proficiency**

**2. To the best of your knowledge, how many of these courses were taught by:**

**Graduate teaching assistants (GTAs):**



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## UM-System Survey of Faculty Communication Proficiency

2a. How many of these GTAs were:

native speakers of English?

non-native speakers of English?



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## UM-System Survey of Faculty Communication Proficiency

3. How many of these courses were taught by:

Faculty members:



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## UM-System Survey of Faculty Communication Proficiency

3a. How many of these faculty members were:

native speakers of English?

non-native speakers of English?



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## **UM-System Survey of Faculty Communication Proficiency**

**4. Of all the courses you took in Fall 2007, how many courses were taught by instructors whose inability to communicate effectively in any way impeded your learning of the course material:**

*(Please use 0 for none)*

1





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## **UM-System Survey of Faculty Communication Proficiency**

**5. Please report, to the best of your ability, the NAME of the course where the instructor's inability to communicate effectively impeded your learning of the course material.**

**If no course, select "continue."**

**1<sup>st</sup> Course Name:**



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# **UM-System Survey of Faculty Communication Proficiency**

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## **UM-System Survey of Faculty Communication Proficiency**

### **1st Course**

**7. For the 1st course, was the instructor a native speaker of English?**

☐ Yes

☒ No



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## UM-System Survey of Faculty Communication Proficiency

### 1st Course

8. For the 1st course, what was the *primary* communication issue that impeded your learning of this course:

-- Select One --



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## UM-System Survey of Faculty Communication Proficiency

### 1st Course

9. For the 1st course, what is your grade for this course?

-- Select One --



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## UM-System Survey of Faculty Communication Proficiency

### 1st Course

10. For the 1st course, please check the subject area for this course:

-- Select One --



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## UM-System Survey of Faculty Communication Proficiency

### 1st Course

11. For the 1st course, was this course a:

-- Select One --



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## **UM-System Survey of Faculty Comm**



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## UM-System Survey of Faculty Communication Proficiency

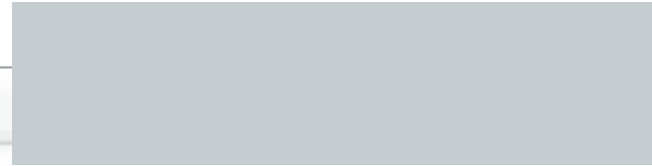
40. Are you a native speaker of English?

☐ Yes

☒ No



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## **UM-System Survey of Faculty Communication Proficiency**

### **Thank you for your participation**

If you have questions or concerns about the survey, please contact Kandis Smith at [smithka@umsystem.edu](mailto:smithka@umsystem.edu) in the Office of the Vice President for Academic Affairs (573-882-6396).

If you have any questions about your rights as a recipient of this request you may contact the Institutional Review Board at 573-882-9585.

For technical difficulties contact Paula McFarling at 1-800-366-8232 or at [umcarcresearch@missouri.edu](mailto:umcarcresearch@missouri.edu).



## The Charge:

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## The Challenges:

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## Our Solution:

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## Critical Questions:



**Table 2.**

**Faculty Communication Proficiency Survey 2009**

**(Pertains to UM courses taught FS2008)**

**Survey Period Mar 12 Apr 13, 2009**

**Data Fields Contained in the**











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### Faculty Communication Survey 2009

Below is a list of courses our records show you took during Fall Semester 2008. For each course, please complete the following statement:

My course instructor's ability to communicate **[impeded / did NOT impede]** my learning in this course.

| Course       | Course Title                   | Day    | Time           | Bldg / Room | Impeded                          | Did NOT Impede                   | I did NOT take this course       |
|--------------|--------------------------------|--------|----------------|-------------|----------------------------------|----------------------------------|----------------------------------|
| COMMUN 2100  | MEDIA COMMUN IN SOCIETY (LEC)  | TuTh   | 11:00<br>11:50 | GEOSCI 123  | <input type="radio"/>            | <input type="radio"/>            | <input checked="" type="radio"/> |
| SPAN 1100    | ELEMENTARY SPANISH 1 (LEC)     | MTuWTh | 15:00<br>15:50 | A&S 202     | <input type="radio"/>            | <input checked="" type="radio"/> | <input type="radio"/>            |
| ENGLISH 1810 | INTRO FILM: BEGINNG-1945 (RSD) | TuTh   | 11:00<br>12:15 | CENTER 1220 | <input checked="" type="radio"/> | <input type="radio"/>            | <input type="radio"/>            |

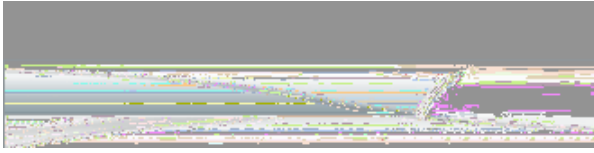
[Continue](#)

[Download CSV File](#)

[Download Student Id List](#)

[Download UMSysSystem CSV File](#)

17% complete



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### **Faculty Communication Survey 2009**

ENGLSH 1810

INTRO FILM: BEGINNG-1945 (RSD)



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### Faculty Communication Survey 2009

Please share any final comments regarding the communication proficiency of the instructors who taught courses you were enrolled in during Fall Semester 2008:

THIS CANNOT BE UNDONE

[Download CSV File](#)

[Download Student Id List](#)

[Download UMSys CSV File](#)

83% complete



## **University of Missouri System**

### **Faculty Communication Survey 2009**

**Thank you for your participation.**

**Log out, please, by closing all your browser windows and quitting your browser.**

#### **Contacts**

If you have questions or concerns about this survey, please contact Dr. Kandis Smith, UM Assistant Vice President for Academic and Student Affairs, at [FacComSurvey@umsystem.edu](mailto:FacComSurvey@umsystem.edu) or at (573) 882-6396.

If you have any question about your rights as a recipient of this request, please contact the Campus Institutional Review Board (Campus IRB) at (573) 882-9585.

For technical difficulties, please contact Paula McFarling at 1-(800)-366-8232 or at [umcarcresearch@missouri.edu](mailto:umcarcresearch@missouri.edu).

[Download CSV File](#)

[Download Student Id List](#)

[Download UMSys CSV File](#)

100%  
complete

## DRAFT (Preliminary Summary)

**TABLE 1.**

**Faculty Communication Proficiency Survey 2009**

**(Pertains to UM courses taught FS2008)**

**Survey Period Mar 12 Apr 13, 2009 <sup>1</sup>**

**Summary of Survey Activity**

|              | No. Students Surveyed |                                                | No.<br>Undelivered<br>Surveys <sup>3</sup> | No. Students Who Responded (AGREE_DISAGREE = 0<br>or = 1) |                                     |              |
|--------------|-----------------------|------------------------------------------------|--------------------------------------------|-----------------------------------------------------------|-------------------------------------|--------------|
|              | All Students          | Students<br>Enrolled in<br>SP2009 <sup>2</sup> |                                            | No. Students Did<br>NOT Submit<br>Survey <sup>4</sup>     | No. Students<br>Submitted<br>Survey | TOTAL        |
| UM_1         |                       |                                                |                                            |                                                           |                                     |              |
| UM_2         |                       |                                                |                                            |                                                           |                                     |              |
| UM_3         |                       |                                                |                                            |                                                           |                                     |              |
| UM_4         |                       |                                                |                                            |                                                           |                                     |              |
| <b>TOTAL</b> | <b>18,997</b>         | <b>17,401</b>                                  | <b>574</b>                                 | <b>357</b>                                                | <b>2,619</b>                        | <b>2,976</b> |

## DRAFT (Preliminary Summary)

TABLE 4.c. Faculty Communication Proficiency Survey 2009  
(Pertains to UM courses taught FS2008)  
Survey Period Mar 12 Apr 13, 2009

Summary: UM\_3 Student Impededness, Identified Courses Only, by Department <sup>1,2</sup>

|                      | No.<br>Courses <sup>3</sup> | Median<br>Course<br>Enrollment <sup>4</sup> | Median No.<br>Responses<br>per Course | Median No.<br>Responses<br>per Course<br>Enrollment<br>(%) | Total<br>Enrollment <sup>4</sup> | No.<br>Responses | Response<br>Rate (%) | No.<br>Impedes | No.<br>Impedes<br>per No.<br>Responses<br>(%) | Most Prevalent Primary Reason for<br>Impededness <sup>5</sup> |         |                                          |
|----------------------|-----------------------------|---------------------------------------------|---------------------------------------|------------------------------------------------------------|----------------------------------|------------------|----------------------|----------------|-----------------------------------------------|---------------------------------------------------------------|---------|------------------------------------------|
|                      |                             |                                             |                                       |                                                            |                                  |                  |                      |                |                                               | Code(s)                                                       | Freq(s) | Freq This Code<br>per No. Impedes<br>(%) |
| UM_3                 |                             |                                             |                                       |                                                            |                                  |                  |                      |                |                                               |                                                               |         |                                          |
| UM_3 Dept_01         |                             |                                             |                                       |                                                            |                                  |                  |                      |                |                                               | 2                                                             |         |                                          |
| UM_3 Dept_02         |                             |                                             |                                       |                                                            |                                  |                  |                      |                |                                               | 2                                                             |         |                                          |
| UM_3 Dept_03         |                             |                                             |                                       |                                                            |                                  |                  |                      |                |                                               | 2                                                             |         |                                          |
| UM_3 Dept_04         |                             |                                             |                                       |                                                            |                                  |                  |                      |                |                                               | 2                                                             |         |                                          |
| All Four Departments | 471                         | 16                                          | 3                                     | 16.7                                                       | 10,901                           | 1,880            | 17.2%                | 321            | 17.1%                                         | 2                                                             | 76      |                                          |

Summary)

TABLE 5.c.1. Faculty Communication Proficiency Survey  
(Pertains to UM courses taught FS2008)  
Survey Period Mar 12 - Apr 13, 2009

Summary: UM\_3 Student Impedance by Department of Dept\_01<sup>1,2</sup>

|                            | No. of Courses | Response (%) | No. Impedes | No. Impedes per No. Responses (%) | Most Prevalent Primary Reason for Impededness <sup>5</sup> |         |                                    | Most Prevalent Secondary Reason for Impededness <sup>5</sup> |         |                                    |
|----------------------------|----------------|--------------|-------------|-----------------------------------|------------------------------------------------------------|---------|------------------------------------|--------------------------------------------------------------|---------|------------------------------------|
|                            |                |              |             |                                   | Code(s)                                                    | Freq(s) | Freq This Code per No. Impedes (%) | Code(s)                                                      | Freq(s) | Freq This Code per No. Impedes (%) |
| UM_3                       |                |              |             |                                   |                                                            |         |                                    |                                                              |         |                                    |
| UM_3 Dept_01               |                |              |             |                                   |                                                            |         |                                    |                                                              |         |                                    |
| Ranked Faculty             |                |              |             |                                   |                                                            |         |                                    |                                                              |         |                                    |
| Other Faculty <sup>6</sup> |                |              |             |                                   |                                                            |         |                                    |                                                              |         |                                    |
| GI/GTA/GRA                 |                |              |             |                                   |                                                            |         |                                    |                                                              |         |                                    |
| Unknown <sup>7</sup>       |                |              |             |                                   |                                                            |         |                                    |                                                              |         |                                    |

2  
2  
2  
2

12  
12  
12

Completed V ! M

2 Ineffective use of lecture

12 Lack of clarity in explanations



## **DRAFT (Preliminary Summary)**





## Key Steps (continued)



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Mar 12, 2009.

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